

## Update Requirements:

- Windows 10 Enterprise, Pro or Home Editions (64-bit) Anniversary Update or greater
- Special USB cable that came in the box with Jam/Mic 96k or MiC Plus

Update not tested and therefore not guaranteed to work on Windows 8 or earlier

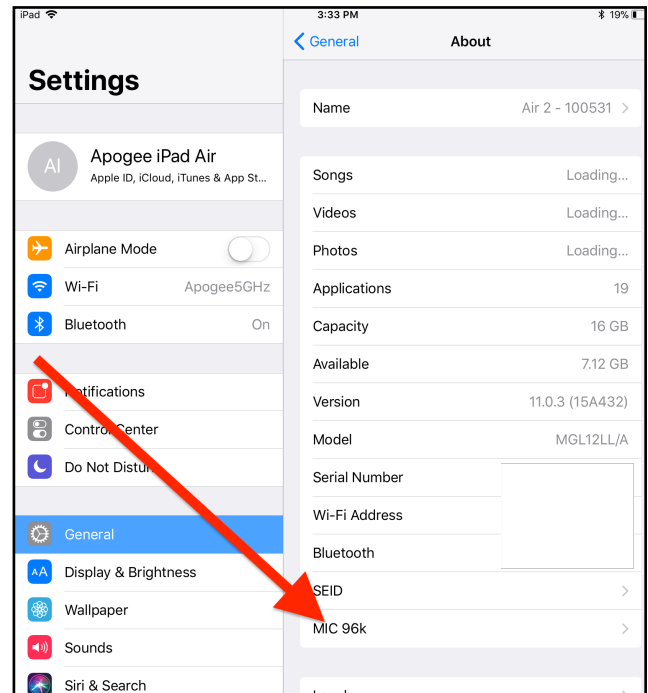
## How to check if the Mic/JAM 96k Or MiC Plus needs this update:

1. Connect your MiC/JAM 96k or MiC Plus to your iPad or iPhone using the Apogee Lightning Cable.

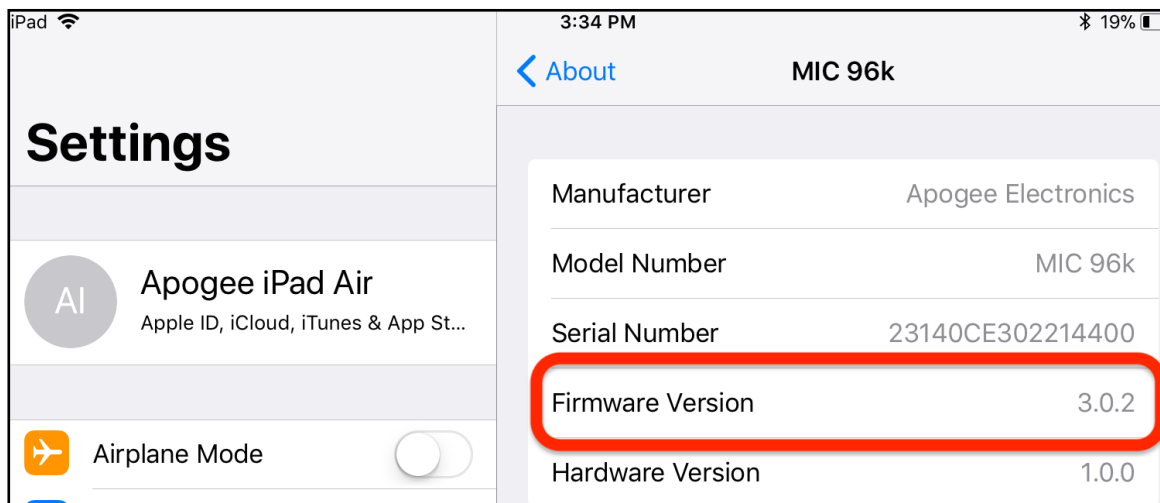
2. Navigate to the Settings app.



3. Go to the General > About menu and look for the MIC 96k or JAM 96k or MiC Plus toward the bottom of the list.

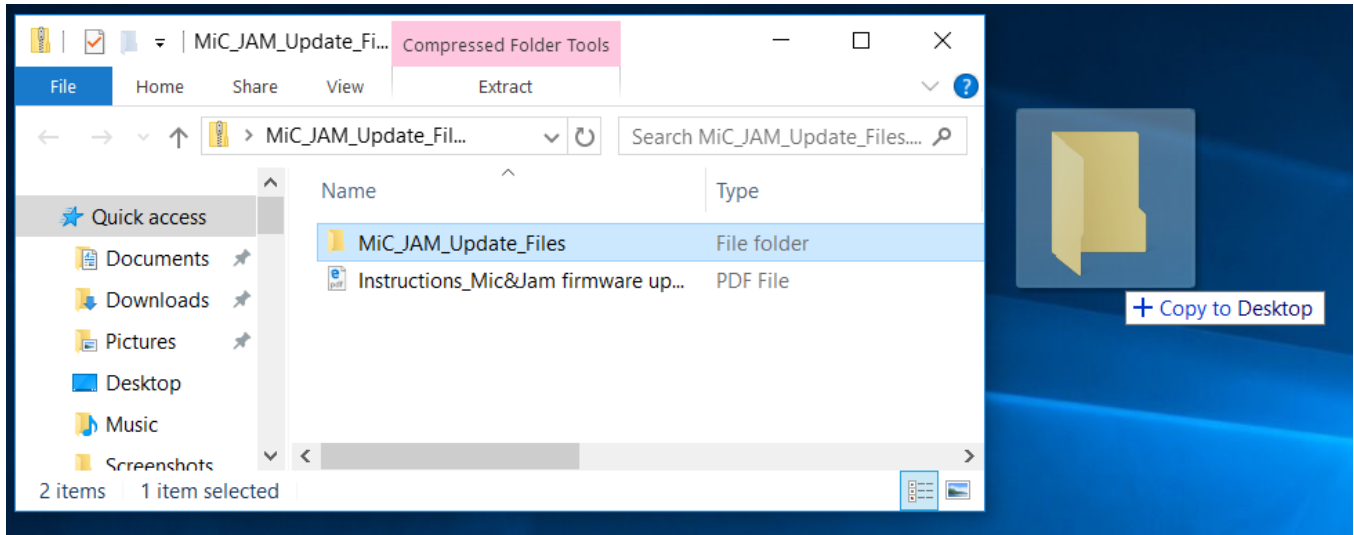


4. Select the Mic Jam and check the firmware version number.
  - \* **MiC/JAM 96k: Only version 3.0.2 needs to be updated to 3.0.3.**
  - \* If version is 1.x (like 1.0.5), or 2.x (like 2.02), the device does not need an update.
  - \* **MiC Plus: Only version 1.0.11 needs to be updated to 1.0.12**

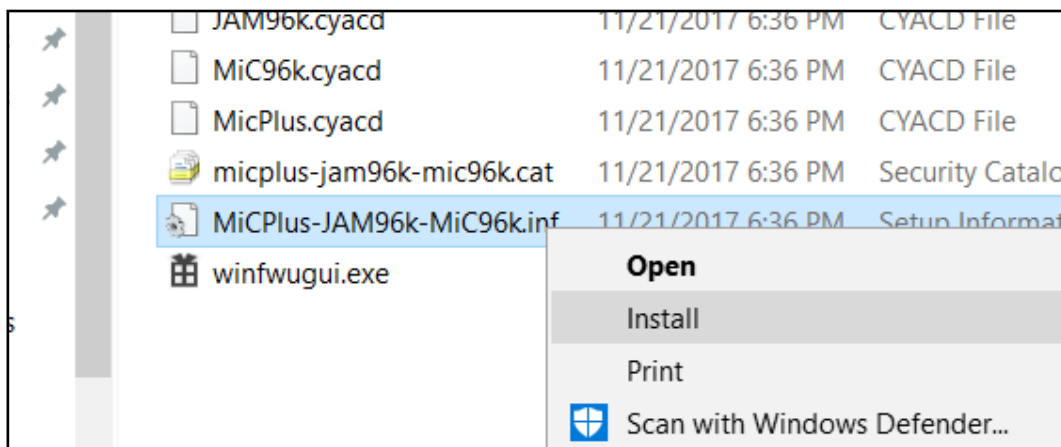


## Update Procedure on Windows 10 computer:

1. Open downloaded file and move “MiC\_JAM\_Update\_Files” folder to Desktop

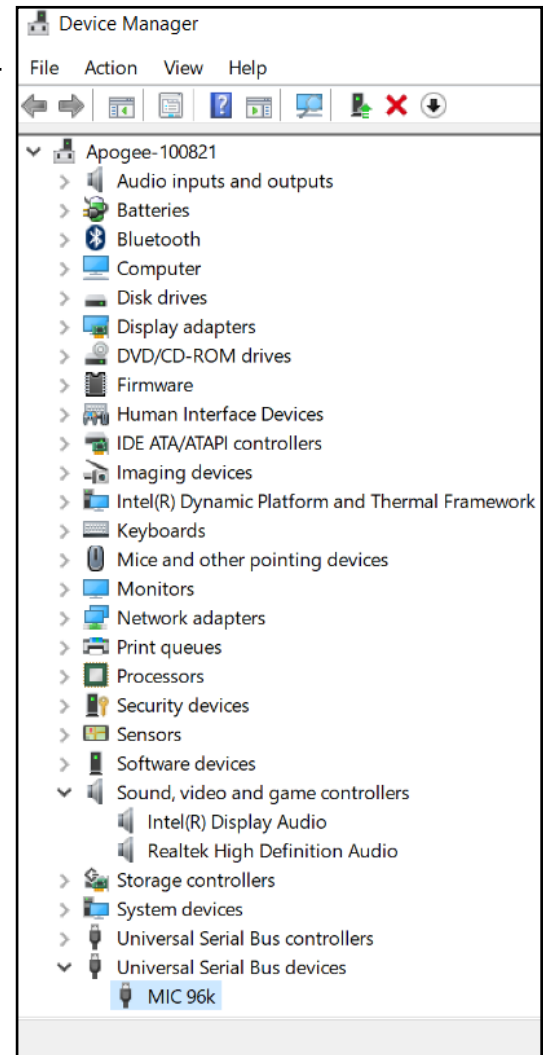
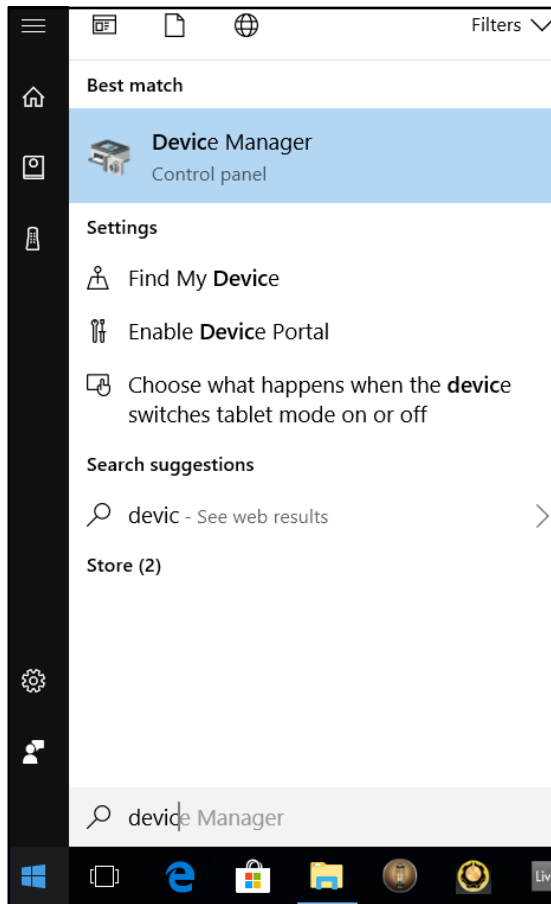


2. Open MiC\_JAM\_Update\_Files folder. Right-click the “MiCPlus-JAM96k-MiC96k.inf” file. Choose INSTALL.



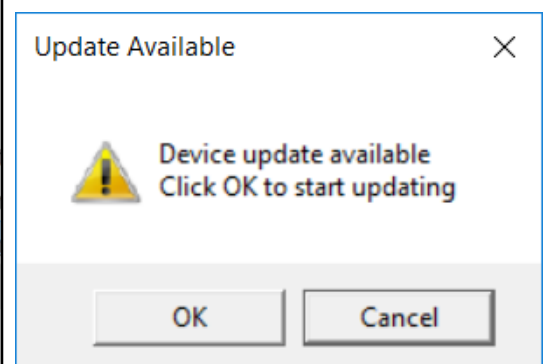
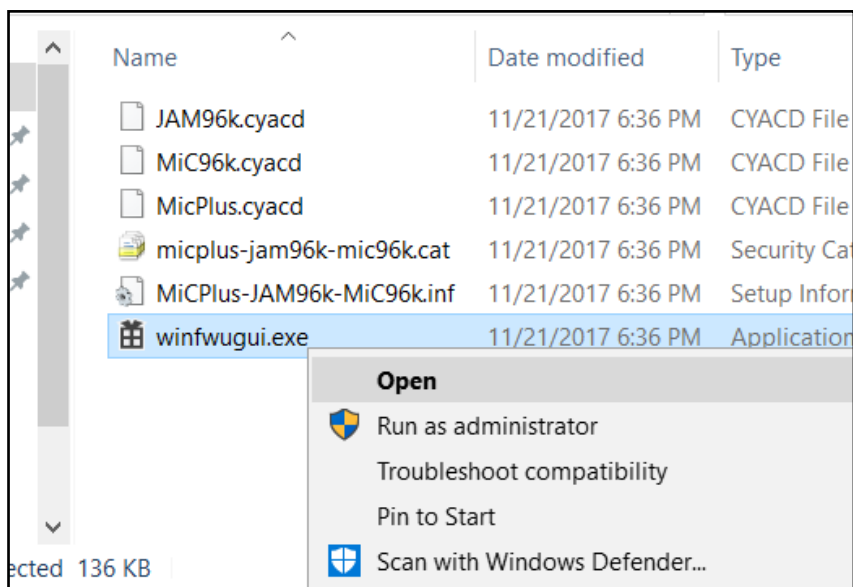
3. When message “Do you want to allow this app to make changes...” appears, click YES.
4. Attach Jam/MiC to a USB port on the computer

5. Open Device Manager and locate the Universal Serial Bus devices (all the way at the bottom) which should show MIC 96k or JAM 96k.



- **CAUTION:** If MIC 96k or JAM 96k appears under “Sound, video and game controllers” instead of “Universal Serial Bus”, right-click the device and click “Update - Search on Internet”. It will find the update driver and activate it.

6. Open winfwugui.exe and press OK to update.

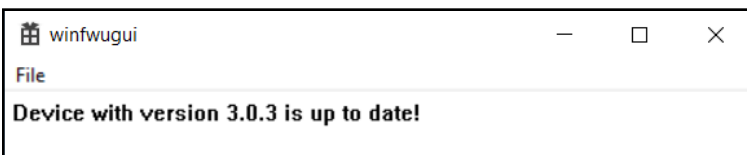


7. The app will say “Updating Device” and the light on MiC/JAM will turn **purple**.

- NOTE: if winfwugui app gets stuck on “Updating Device...”, look for **blue** light on MiC/JAM as indication the update is complete. Close the winfwugui app and reopen to look for message in Step 8.



8. When update complete, the light on MiC/JAM will turn back to **blue** and the winfwugui app will say “Device with version 3.0.3 is up to date!” and you can close the app  
(Note: MiC Plus firmware will go from version 1.0.11 to 1.0.12)



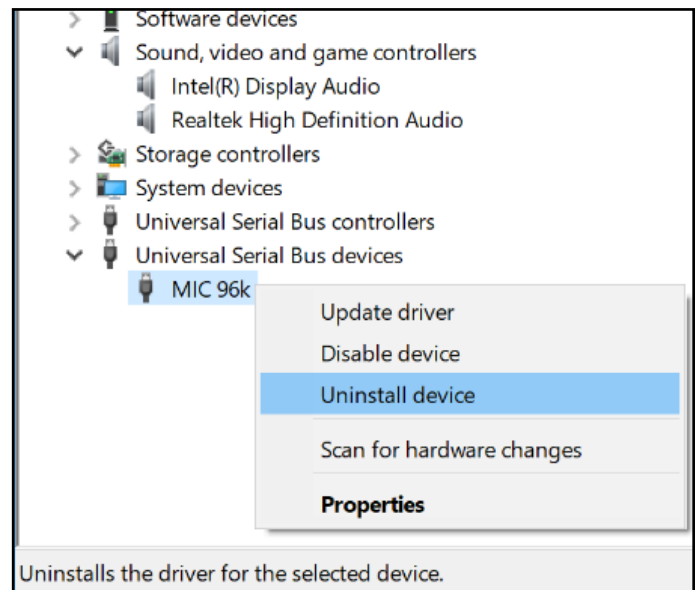
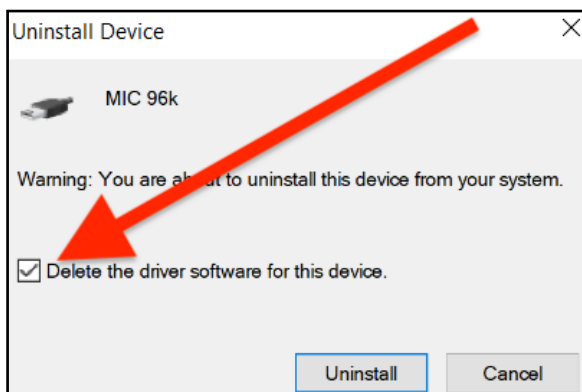
**The Firmware Update is now complete !!**

**Connect MiC/JAM 96K or MiC Plus to an iPad or iPhone and it will work properly.**

If you desire to use MiC/JAM on your Windows PC, continue to Step 9.

9. Return to Device Manager and right-click Jam/MiC. Choose “Uninstall device” from the menu.

10. In the box that appears, it's **CRUCIAL** to check the “Delete driver” checkbox. Then click Uninstall button.



11. Unplug the USB cable from MiC/Jam, then reconnect.

- MiC 96k or JAM 96k will now appear in Device Manager under “Sound, video and game controllers” indicating it is being recognized and can be used normally on your Windows 10 computer.

