

In This Document

This document describes resolved issues and installation procedure for the Symphony Mobile **version 16cs** firmware update.

Who Should Update

Version 16cs firmware should be installed to correct a specific issue that occurs with version 16 firmware and some Late 2008 (Unibody) MacBook Pros (and later), whereby the MacBook Pro becomes unresponsive. Version 16cs should be used **ONLY** with Late 2008 MacBookPros (and later).

Maestro version 1.6.23cs is provided to correctly identify the Symphony Mobile firmware version. It is identical to version 1.6.23 in all other ways.

Updating Symphony Mobile Firmware

IMPORTANT - Updating from version 16 to version 16cs may be done on any MacBookPro. Updating from version 5 to version 16 must be done on an early 2008 MacBook Pro or previous (as described in the Symphony Mobile Firmware Update Oct 2008 Read Me).

- 1 Download the MobileUpdater_v16cs file and unzip it by double-clicking on the package icon.
- 2 Disconnect the PC-32 cable from the Symphony Mobile card, and restart your MacBook Pro.
- 3 Once the MacBook Pro has re-started, launch the MobileUpdater_v16cs app by double-clicking on its icon.
- 4 Click on the **Start** button in the MobileUpdater pane. If the message "Lost connection with card" appears, remove the Symphony Mobile card, wait 10 seconds, re-insert the card, wait 10 seconds, and click on Start again.
- 5 A bar at the bottom of the MobileUpdater pane will display progress of the update. When the MobileUpdater app instructs you to remove and re-insert the Symphony Mobile card, do so.
- 6 Re-connect the PC-32 cable between the MacBook Pro and your Apogee hardware interfaces.
- 7 Launch Maestro (version 1.6.23cs), choose **Maestro > About Maestro** and verify that the firmware version is displayed as **v16.0cs**. The firmware version is not correctly displayed in previous versions of Maestro

If Maestro does not launch, verify that all Apogee hardware interfaces are clocked correctly - updating firmware may cause hardware clock settings to be changed.